

# WARRANTY INFORMATION



## LIMITED WARRANTY



**Warranty Obligations of Pentair Aquatic Systems:** Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the consumer following the procedures set forth below, Pentair Aquatic Systems will, at its option, repair or replace such item or part at its own cost and expense.

Pentair Aquatic Systems is not, however, responsible under this warranty for any cost of shipping or transportation of the equipment or parts thereof to or from the Technical Service Department. Also, Pentair Aquatic Systems is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

This warranty is void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair Aquatic Systems. Expendables including, but not limited to refrigerant, recovery of refrigerant, or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by the service representative. Pentair Aquatic Systems, at its sole discretion, reserves the right to provide a replacement product or part, of equal value, in lieu of repair.

**PLEASE NOTE:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**No Other Warranties:** To the maximum extent permitted by applicable law, Pentair Aquatic Systems disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the Product(s), Part(s) and/or any accompanying written materials.

**Procedure for Obtaining Performance:** In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Aquatic Systems Technical Service Department as soon as possible after discovery of the defect, but in no event, later than the expiration date of the warranty period provided in this warranty. Upon receipt of this communication, Pentair Aquatic Systems will promptly notify the customer of the address to which the defective item may be shipped. The customer shall then ship the item, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. Unauthorized returns will not be accepted. Freight must be prepaid by the customer.

**Warranties or Representations by Others:** No dealer or other person has any authority to make any warranties or representations concerning Pentair Aquatic Systems or its products. Accordingly, Pentair Aquatic Systems is not responsible for any such warranties or representations.

**Other Rights:** This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

**Sole Warranty:** Supersedes all previous publications.

## LIMITED WARRANTY

Pentair Aquatic Systems manufactures its products with the highest standards of workmanship, using the best materials available through state of the art processes. Pentair Aquatic Systems warrants its products as follows:

**Limited Warranty:** Pentair Aquatic Systems warrants its products to be free from defects in material and/or workmanship for a period of one (1) year (parts only) from the original date of purchase or installation.

### Exceptions that could result in denial of a warranty claim:

1. Damage caused by careless handling, improper repackaging, or shipping.
2. Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owner's manual.
3. Damage caused by failure to install products as specified in the owner's manual.
4. Damage due to unauthorized product modifications or failure to use Pentair Aquatic Systems original replacement parts.
5. Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual.
6. Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
7. Damage caused by water freezing inside the product.
8. Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair Aquatic Systems

Product Family	Limited Warranty	Exceptions
Product Specific Warranties (from date of installation):		
Filters	1 year	
Aboveground Systems	1 year	
Pumps	1 year	
Heaters	2 year	MiniMax 75/100 & Commercial Applications * - 1 year
Heat Pumps	2 years - Parts and Labor	Compressor Parts and Labor - 10 years Titanium Heat Exchanger - Lifetime Commercial Applications* - 1 year
Lights	1 year	Bulbs - 90 Days
Automation Equipment	1 year	SunTouch Solar - 3 Years
Acu-Trol Commercial Controllers	5 years	Acu-Trol Residential Controllers - 1 year
Acu-Trol Electronic Modules	5 years	
Acu-Trol Colorimetric Units and Acu-Trol Accessories	1 year	Acu-Trol Equipment Repairs - 90 days (for Non-Warranty Repairs)
Acu-Trol Industrial pH or ORP Probes	2 years	Acu-Trol Residential Probes - 90 days
IntelliChlor (SCG) w/Power Center/Supply	1 year	
Robotic Pool Cleaners	1 year - 200 Cleaner Cycles	
Automatic Pool Cleaners	1 year	
Kreepy Krauly Cleaners	2 years	Suction Seal, Foot Pad, Wings, Bumper Strap 1 year
Kreepy Kruiser and Great White Cleaners	2 years	
PoolShark/SandShark Cleaners	2 years	Foot Pad, Seal Flaps - 1 year
Maintenance Equipment/Replacement Parts	90 days	
White Goods and Water Features	1 year	
Chlorine Bromine Feeders	1 year	

This warranty extends to the original retail owner only, beginning on the date of installation, and is not enforceable by any other party. Proof of purchase and/or date of installation will be required to execute a warranty claim. Original owner agrees to prepay all shipping charges to Pentair Aquatic Systems

**Warranties by Others:** Some products incorporate components manufactured by other manufacturers. Some of these provide warranties in addition to the warranty provided herein. In all such cases, a copy of that warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to look to that manufacturer for the additional warranty protection.

\* For warranty purposes, a commercial facility is defined as any facility other than a single family dwelling.

