

Takagi Tankless Water Heater Warranty

General Limited Warranty Covered

The manufacturer, Takagi Industrial Co. USA, Inc., will apply the warranty to the original retail buyer only, against failure in normal use and within the applicable periods specified below, following the terms of this warranty. The Takagi Industrial Co. USA, Inc. replacement will be warranted for only the un-expired portion of the original warranty to the original purchaser of the products.

The Parts Warranty

If any parts except the heat exchanger fail within (24) months after the original installation following instructions provided in the installation manual and with normal residential operation, Takagi Industrial Co. USA, Inc. will furnish replacement parts, excluding field labor.

The Heat Exchanger Warranty

If the heat exchanger fails within seven (7) years after the original installation following instructions provided in the installation manual, both residential and commercial applications; Takagi Industrial Co. USA, Inc. will furnish a replacement heat exchanger, excluding field labor.

Not Covered in this Warranty

1. Failure due to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the supplied instruction manual.
2. Failure due to damage from abuse, accident, fire, flood and any other act of God.
3. Failure due to damage resulting from unauthorized alterations, attachments or repairs.
4. Failure due to operation in a corrosive or contaminated atmosphere, or if the water heater is not supplied with potable water or gas supply within ranges specified in the installation manual.
5. Failure due to damage from firing rates greater than those on the rating plate.
6. Failure due to damage from not being installed in accordance with applicable local codes, ordinances and good trade practices.
7. Failure due to operation outside the factory calibrated temperature limits.
8. Failure due to conversion or attempt to operate with a type of gas not specified for the water heater.

Register your product online:

http://www.takagi.com/web2003/form_warranty.htm

Copyright 2001 Takagi Industrial Co. USA Inc. All rights reserved