

**STANDARD MANUFACTURER'S WARRANTY
FOR HELIO-PAK DW CL MECHANICAL AND CONTROL APPLIANCES
FIVE YEAR LIMITED WARRANTY**

1. **SCOPE OF COVERAGE.** This warranty applies to the new Helio-Pak solar heat transfer appliance purchased by you as the retail buyer for installation on premises in the United States.

This warranty covers the solar heat transfer appliance commonly designated as HELIO-PAK DW CL series, intended for closed-loop heating with recommended heat transfer fluids from solar collectors to water. This warranty covers the appliance as a unit. The component parts are covered by the manufacturer's warranties for these individual parts.

2. **FIVE YEAR WARRANTY.** Heliodyne warrants these solar heat transfer appliances to be free from defects in material and workmanship, or other malfunctions or failure to perform, under normal use and service, for 5 (five) years from the date of purchase.

If a defect in material, workmanship or other failure becomes evident during the warranty period, Heliodyne will repair, or at its option, replace the defective part. Except for repair labor, Heliodyne is not liable under this warranty for any field labor such as inspection, removing, packing or re-installation of the unit, nor for transportation charges incurred for shipment to and from designated dealer or service station.

3. **REDUCED COVERAGE.** Certain component parts are limited to the warranty by their manufacturer, such as the Grundfos pumps (normally 18 months), controls (eighteen months), heat exchangers, valves (one year), sensors 18 months).

4. **WARRANTY PERFORMANCE.** To obtain service, notify Heliodyne or your installing dealer by telephone, fax, or letter, giving identification of the equipment, date of purchase, and nature of the defect. If warranted, a warranty repair authorization will be issued by Heliodyne to an authorized local service facility. If no local service facility is available, instructions for return to the Heliodyne factory will be issued.

5. **WHAT IS NOT COVERED.** The above warranties do not apply -
- To conditions resulting from a defect in a component or part which is not part of the Helio-Pak heat transfer appliance;
 - To conditions resulting from significant departures from Heliodyne Installation, Operation and Maintenance Guidelines and Manuals;
 - To conditions resulting from any misuse, abuse, negligence, accident or alteration by other than factory personnel.

6. **OTHER RIGHTS AND REMEDIES.**

A. These remedies are Exclusive. Heliodyne shall not be liable for consequential damages, such as damage to your home, loss of time, inconvenience or loss of the use of the product, or any accidental expenses resulting from any breach of the above express warranties.

B. Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by Heliodyne, and Heliodyne neither assumes nor authorizes anyone to assume for it any obligation or liability in connection with these Helio-Pak solar heat transfer systems.

7. **IMPLIED WARRANTIES.** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



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Sensible Technology™