Manufacturer's Solar Collector Warranty Five Year

This warranty applies to the new solar collector purchased by you as a retail buyer and is in lieu of all other warranties, express or implied by law, and in lieu of any and all representations, written or oral, made by dealers, distributors, installers, contractors, sales persons or others.

This warranty covers the collector as a whole as well as all component parts. It extends to the first retail buyer and to any subsequent owners of the system in its original location. Heliodyne warrants the collector to be free from defects in material and workmanship, or other malfunction or failure to perform, under normal use and services, for five (5) years from the date of shipment by Heliodyne.

If a defect in material, workmanship or other failure in the collector becomes evident during the warranty period, Heliodyne will repair, or at its option, replace the defective part. Except for repair labor, Heliodyne is not liable under this warranty for any field labor such as inspection, removing, packing or reinstalling the unit, nor for transportation charges incurred for shipment to and from designated dealer or service station.

To obtain service, notify Heliodyne by telephone, fax or letter, giving identification of the product, model, size, date of purchase, and nature of the defect. If warranted, warranty repair will be performed by factory personnel or authorization issued to a local service facility. If no local service facility is available, repair must be obtained at the factory at 4910 Seaport Ave., Richmond, Ca. 94804.

Factory instructions as contained in <u>Heliodyne Collector Installation</u>, <u>Operation and Maintenance Guidelines</u> must be adhered to for this warranty to be effective. Damage or failure resulting from faulty installation or lack of maintenance shall void this warranty. Also excluded from this warranty are conditions resulting from a defect in a component or part which is not part of the Heliodyne collectors. This warranty is voided by any alteration to the collector or any component part. No responsibility will be assumed by Heliodyne for damage to a collector caused by neglect, abuse, faulty installation, misuse, handling, or other cause not in Heliodyne's control or not an inherent defect. Specifically excluded is glass breakage.

Helioydne shall not be liable for consequential damage or expenses. The total liability of Heliodyne shall be limited to replacement and repair as aforesaid. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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