

Apricus Collector Warranty

Apricus solar collectors are covered by the manufacturer's standard 5-year parts warranty. Your supplier will at their option, field-inspect the collector to verify failure, establish probable cause of failure and determine corrective action within a reasonable time. Upon determination of collector failure, owner will return the collector to TrendSetter or your supplier at owner's expense and the collector will be repaired and returned to owner freight collect to owner.

Manifold header is covered against:

- Leaking at brazed joints as a result of brazing failure.
- Manifold header is not covered when leaking is a result of:
- Metallic corrosion.
- Exposure to pressure exceeding 85 psi.
- Alterations to the shape or configuration of the header pipe.
- Exposure to temperatures exceeding 400°F
- Use of any type of coupler (compression fittings, threaded pipes, etc.) To connect two or more collectors in a series. Linking collectors is considered an installation matter and any subsequent leaking, system failure or damage to the collector resulting from linking collectors is the sole responsibility of the installer.

Heat pipes are covered against:

- Poor performance due to loss of vacuum. Loss of vacuum is confirmed if both of the following tests fail:
- When at ambient temperatures of <50°F, shaking the heat pipe should result in a rattling sound, caused by the movement of the heat transfer liquid inside the heat pipe.
- Pour freshly boiled water (>175°F) along the bottom ¾ length of the heat pipe. Within ten seconds, the heat pipe tip should be too hot to grasp with bare hands (>120°F).
- Stainless steel frame is covered against:
- Corrosion in excess of that expected of grade 304 stainless steel, given the environmental conditions to which the frame is exposed.

Stainless steel frame is not covered when:

- The frame is welded, brazed, altered or otherwise exposed to temperatures exceeding 940°F.
- The frame is in contact with other metals, which results in electrolytic corrosion.
- Rubber/plastic components are covered against:
- Perishing, drying or cracking to such extent that the function of the component is compromised when in outdoor use.

Rubber/plastic components are not covered when:

- Exposed to temperatures, chemicals, solvents or other substances that weaken, or in anyway degrade the properties or function of such rubber/plastics. Apricus evacuated glass tubes are designed to withstand a range of reasonable climatic and environmental conditions, but please note that any damage to the tubes is the sole responsibility of the purchaser including but not limited to the following:
- Breakage of the glass tube or the bottom tip during installation or transport (if shipped then a damage claim must be filed with the transport carrier);
- Impact by hail;
- Impact by objects that could reasonably be expected to break 1.6mm thick glass; and
- Breakage due to movement, vibration or misalignment of the mounting frame.

The above warranty does not apply to the following conditions:

- Those conditions resulting from a defect in a component part which is not part of the Products supplied by Apricus and listed in the installation manual.
- Damage of any sort or nature resulting from abuse, misuse, neglect, vandalism, accidents or fire, abnormal weather conditions, acts of God or other causes beyond the control of TrendSetter.
- Conditions resulting from repair or alteration by anyone other than the original equipment Manufacturer for such repair or alteration.
- Apricus makes no warranties as to the output of the system.
- Apricus shall not be liable for consequential damages or any incidental Expenses or loss of revenue resulting from any breach of the above express warranty.