



Where the World shops for Energy.

A Vertically Integrated Renewable Energy Company

Effective May 1, 2002

As per the Vortex Warranty Policy, the customer will be provided a Replacement Panel at no charge. As a courtesy, we ship the Replacement Panel in advance, and it is the customer's responsibility to return the Defective Panel within fifteen days.

We still provide free shipping to our customers for Warranty Replacement Panels, however, we no longer offer free pickup service for Warranty Panel returns. The customer must return the corner panel pieces in any type of box, postage prepaid by customer. No COD's will be accepted.

Acceptance by the customer of the Replacement Panel constitutes authorization to charge the customers credit card on file in the event the Defective Panel is not returned.

Credit Card # _____ Exp _____
CVV# _____ Security code on back of credit card (Amex may have it on front)
(3 digits for Visa, MC, & Disc / 4 digits for AmEx)

Sign _____

Printed Name _____

How Many Replacements Needed _____ Size on Panel(s) _____

Problem or Location of the Leak _____

Date of System Installation _____

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