



Where the World shops for Energy.

A Vertically Integrated Renewable Energy Company

Effective May 1, 2002

As per the FlSun/SmimMaster Warranty Policy, the customer will be provided a Replacement Panel at no charge within the warranty period. The customer is responsible for transportation and labor. As a courtesy, we ship the Replacement Panel in advance, and it is the customer's responsibility to return the Defective Panel within fifteen days.

The customer must package the defective panel in the box that was received with the new panel and call Solar Direct at 800-333-9276 ext 556 to request the panel be picked up.

The total charge for shipping to and from the customer is \$40 per panel.

Acceptance by the customer of the Replacement Panel constitutes authorization to charge the customers credit card on file for the retail value of the panel in the event the Defective Panel is not returned.

Credit Card # _____ Exp _____
CVV# _____ Security code on back of credit card (Amex may have it on front)
(3 digits for Visa, MC, & Disc / 4 digits for AmEx)

Sign _____

Printed Name _____

How Many Replacements Needed _____ Size on Panel(s) _____

Problem or Location of the Leak _____

Date of System Installation _____

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