Ten Year Limited Warranty
FOR ALL AT MODELS SERIES
SWIMMING POOL/SPA HEAT PUMPS

1. COVERAGE
This warranty issued by Calorex USA, LLC hereinafter referred to as “Calorex”,
applies to the AT Model Series Heat Pumps manufactured by it and purchased for use
on swimming pools, spas, or hot tubs, and installed in the United States of America. It
extends to the first original retail buyer on whose premises the equipment is initially
installed.

2. TEN YEAR LIMITED PARTS WARRANTY ON HEAT PUMP
Calorex warrants that all AT Model Series Heat Pumps manufactured by it shall be
free of material or workmanship defects for a period of ten (10) years. If a defect
becomes evident within five (5) years from the date of initial installation, Calorex will
repair, or at its option replace the heat pump part within a reasonable time and with-
out charge for parts. The replacement may be new or factory rebuilt. Thereafter, the
warranty covers parts replacement only subject to the following proration:
Year 6 50% of Retail Part Price
Year 7 40% of Retail Part Price
Year 8 30% of Retail Part Price
Year 9 20% of Retail Part Price
Year 10 10% of Retail Part Price

3. LABOR WARRANTY
Calorex will pay labor charges to our authorized service agent to repair or replace any
part or parts that prove to be defective within one year from the date of installation.

In Florida and Hawaii, this labor warranty is for five (5) years from the date of installation.
Labor warranty is limited to the original owner.

Please fill out following information in it's entirety for proper warranty registration.
Detach the card, affix a postage stamp and send via U.S. Mail.

Owner Name

Address

City State Zip

Model # Serial Number Install Date Installer Name

Pool Only Spa Only Pool & Spa w Spillway Separated Pool & Spa

Installer Phone

Single Family Home Condominium/Apartment Complex Public Facility
4. WHAT IS NOT COVERED
   A. This warranty does not apply to any heat pump which has not been installed and maintained in strict compliance
      with Calorex’s installation and operating manuals and instructions and/or applicable ordinances or codes.
   B. This warranty does not apply to conditions resulting from misuse, neglect or accident, or to heat pumps that have
      been damaged by extraordinary or abnormal weather conditions or other cause, thing, person or act of God.
   C. This warranty does not include the repair of damage due to improper chemical balance or improper chemical
      feed to the pool or spa water; improper water flow to the heat pump; improper power supply voltage; damage or
      symptoms caused by external control devices; damage to any internal piping or components from the effects of
      freezing conditions or damage from rust or corrosion.
   D. This warranty does not apply to conditions resulting from attempts at repair or alteration by anyone other
      than a person authorized by Calorex to do such repairs or alterations.
   E. This warranty does not apply to any heat pump on which the serial number/date code label, has been
      altered, effaced or removed.
   F. No particular level of thermal performance or savings in fuel costs is warranted.
   G. This warranty does not cover installation plumbing, accessories or any component or part, which is not part
      of the heat pump.
   H. Calorex, or its distributors, or its dealers will not be liable for consequential damages such as damage to
      your home, inconvenience, and loss of time or use of your pool/spa heat pump as a result of the breach of
      this warranty.  SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSE-
      QUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
   I. Calorex will not be responsible for the costs associated with the investigation or analysis of an alleged
      defect or any repair charges for claims that you may make which are not covered by this warranty.

5. WHAT YOU MUST DO
   To obtain service on the heat pump, you must contact Calorex and provide the specific nature of the defect or
   malfunction.  Failure to provide notification within thirty (30) days after discovery of the defect may be deemed
   a waiver of the warranty in certain states.  Within a reasonable period from the time Calorex has been notified,
   Calorex will provide a repair method or replacement in accordance with this warranty.  To verify that the war-
   ranty is still in effect you must furnish evidence of the date of completion of installation to the Calorex.  The
   warranty registration card is not a condition precedent to coverage under this warranty, but its prompt return
   may eliminate the need to establish further proof of purchase.  If you are unable to provide Calorex with proof
   of date of installation, the basis for determining warranty eligibility will be based on the manufacturing date of
   the heat pump.

6. NO OTHER EXPRESS WARRANTIES
   This is the only warranty given to you covering this product.  No other warranty written or verbal, shall be binding
   on Calorex USA, LLC.

7. WHAT TO DO IF THERE IS A QUESTION REGARDING THIS WARRANTY:
   Along with the model number, serial number, installer name and installation date,
   contact the Customer Service Manager at:  Calorex USA, LLC., 5826 Corporation Circle, Ft. Myers, FL 33905.
   1-888-297-3826 or 941-693-5656.

To:  Calorex USA, LLC.
     5826 Corporation Circle
     Fort Myers, Florida 33905