

Ten Year Limited Warranty

FOR ALL AT MODELS SERIES SWIMMING POOL/SPA HEAT PUMPS

1. COVERAGE

This warranty issued by Calorex USA, LLC hereinafter referred to as "Calorex", applies to the AT Model Series Heat Pumps manufactured by it and purchased for use on swimming pools, spas, or hot tubs, and installed in the United States of America. It extends to the first original retail buyer on whose premises the equipment is initially installed.

2. TEN YEAR LIMITED PARTS WARRANTY ON HEAT PUMP

Calorex warrants that all AT Model Series Heat Pumps manufactured by it shall be free of material or workmanship defects for a period of ten (10) years. If a defect becomes evident within five (5) years from the date of initial installation, Calorex will repair, or at its option replace the heat pump part within a reasonable time and without charge for parts. The replacement may be new or factory rebuilt. Thereafter, the warranty covers parts replacement only subject to the following proration:

Year 6	50% of Retail Part Price
Year 7	40% of Retail Part Price
Year 8	30% of Retail Part Price
Year 9	20% of Retail Part Price
Year 10	10% of Retail Part Price

3. LABOR WARRANTY

Calorex will pay labor charges to our authorized service agent to repair or replace any part or parts that prove to be defective within one year from the date of installation.

In Florida and Hawaii, this labor warranty is for five (5) years from the date of installation. Labor warranty is limited to the original owner.

Page 1 of 2

Please fill out following information in it's entirety for proper warranty registration. Detach the card, affix a postage stamp and send via U.S. Mail.

Owner Name			
Address			
City		State	Zip
Model #	Serial Number	Install Date	Installer Name
<input type="checkbox"/> Pool Only	<input type="checkbox"/> Spa Only	<input type="checkbox"/> Pool & Spa w Spillway	<input type="checkbox"/> Separated Pool & Spa
<input type="checkbox"/> Single Family Home	<input type="checkbox"/> Condominium/Apartment Complex	<input type="checkbox"/> Public Facility	Installer Phone

4. WHAT IS NOT COVERED

- A. This warranty does not apply to any heat pump which has not been installed and maintained in strict compliance with Calorex's installation and operating manuals and instructions and/or applicable ordinances or codes.
- B. This warranty does not apply to conditions resulting from misuse, neglect or accident, or to heat pumps that have been damaged by extraordinary or abnormal weather conditions or other cause, thing, person or act of God.
- C. This warranty does not include the repair of damage due to improper chemical balance or improper chemical feed to the pool or spa water; improper water flow to the heat pump; improper power supply voltage; damage or symptoms caused by external control devices; damage to any internal piping or components from the effects of freezing conditions or damage from rust or corrosion.
- D. This warranty does not apply to conditions resulting from attempts at repair or alteration by anyone other than a person authorized by Calorex to do such repairs or alterations.
- E. This warranty does not apply to any heat pump on which the serial number/date code label, has been altered, effaced or removed.
- F. No particular level of thermal performance or savings in fuel costs is warranted.
- G. This warranty does not cover installation plumbing, accessories or any component or part, which is not part of the heat pump.
- H. Calorex, or its distributors, or its dealers will not be liable for consequential damages such as damage to your home, inconvenience, and loss of time or use of your pool/spa heat pump as a result of the breach of this warranty. **SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**
- I. Calorex will not be responsible for the costs associated with the investigation or analysis of an alleged defect or any repair charges for claims that you may make which are not covered by this warranty.

5. WHAT YOU MUST DO

To obtain service on the heat pump, you must contact Calorex and provide the specific nature of the defect or malfunction. Failure to provide notification within thirty (30) days after discovery of the defect may be deemed a waiver of the warranty in certain states. Within a reasonable period from the time Calorex has been notified, Calorex will provide a repair method or replacement in accordance with this warranty. To verify that the warranty is still in effect you must furnish evidence of the date of completion of installation to the Calorex. The warranty registration card is not a condition precedent to coverage under this warranty, but its prompt return may eliminate the need to establish further proof of purchase. If you are unable to provide Calorex with proof of date of installation, the basis for determining warranty eligibility will be based on the manufacturing date of the heat pump.

6. NO OTHER EXPRESS WARRANTIES

This is the only warranty given to you covering this product. No other warranty written or verbal, shall be binding on Calorex USA, LLC.

7. WHAT TO DO IF THERE IS A QUESTION REGARDING THIS WARRANTY:

Along with the model number, serial number, installer name and installation date, contact the Customer Service Manager at: Calorex USA, LLC., 5826 Corporation Circle, Ft. Myers, FL 33905. 1-888-297-3826 or 941-693-5656.

**PLACE
STAMP
HERE !**

To: Calorex USA L.L.C.
5826 Corporation Circle
Fort Myers, Florida 33905