



## HEATPUMP LIMITED FACTORY WARRANTY

The Warranty applies to the models purchased or installed after **January 1, 2004** (all versions, all voltages):

AquaCal, Inc. warrants this Pool/Spa Heat Pump, to the original owner, to be free of material or workmanship defects for a limited Ten (10) year term. Specific warranty terms, by region or state, are listed at the end of this document. This warranty shall begin upon date of purchase, verified by the homeowner's proof of purchase documents. The full warranty term includes parts and labor charges to remove, repair or replace defective components or failure due to workmanship. Claims for warranty reimbursement must have prior authorization by AquaCal, Inc. and be performed by a Factory Authorized Service Center. This warranty does not include transportation charges for equipment or component parts to or from the factory.

The warranty is applicable only if the unit's installation and operation is expressly and completely followed in accordance with the purchased Model's Owner/Installation Manual. These documents are furnished with each unit and are available by contacting the AquaCal, Inc. factory. The liability of AquaCal, Inc. shall not exceed the repair or replacement of defective parts under the referenced year exclusion and shall not include consumables, including refrigerant or transportation to or from the factory. AquaCal, Inc. is not liable for any damages of any sort whatsoever, including incidental and consequential damages. This warranty does not include the repair of damage due to aggressive water chemistry in the pool or spa water, damage to any internal piping or components due to freezing conditions, negligence, abuse, installations in corrosive environments or atmospheres, nor acts of God. There are no implied warranties of merchantability of fitness for a particular purpose that apply to this product.

**The 5/10 Warranty is for Florida sales only. Five (5) years full parts and labor The compressor & cabinet are warranted years six (6) through ten (10) on a parts only, pro-rata term.** In the event of failure of these components, the homeowner, in year six (6) shall be responsible for 17% of the Manufacturers Suggested Retail Price (MSRP) of the defective part. Year seven (7), 34% of MSRP. Year eight (8), 51% of MSRP. Year nine (9), 68% of MSRP. Year ten (10), 85% of MSRP. The homeowner is responsible for all labor and transportation charges, years six (6) through ten (10).

**The 5/2/10 Warranty is for domestic United States sales only, excluding Florida. Five (5) years full (parts only). Two (2) years for labor and years six (6) through ten (10) pro-rata on the compressor and cabinet (parts only.)** In the event of failure of these components, the homeowner, in year six (6) shall be responsible for 17% of the Manufacturers Suggested Retail Price (MSRP) of the defective part. Year seven (7), 34% of MSRP. Year eight (8), 51% of MSRP. Year nine (9), 68% of MSRP. Year ten (10), 85% of MSRP. The homeowner is responsible for all labor and transportation charges, years six (6) through ten (10).

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