Aquacal AUTOPILOT AUTOPILOT
(800) 786-7751 <u>Technical Service Bulletin</u>
Date Prepared: 3/5/07 By: M. Mauro Effective Date: Immediate
Affects Following Models: All HP7R Equipped Heaters, All Brands, All Models
Requested by: S. Baxter AquaCal Distribute: All AquaCal Service, Sales and Customer Support Staff, AQ Service Centers, Rec Warehouse, and Hayward
Questions Concerning Bulletin Content- Contact Technical Support at: 800-786-7751
WARNING : Electrical shock hazard—the following procedures are intended for use by experienced service personnel, only.
Purpose of Bulletin: To define the correct method of connecting 3-wire external controllers to AquaCal-produced heat pumps equipped with HP7R microprocessors.
<u>Note</u> : While this bulletin is written specifically for HP7 R -equipped heat pumps, the FS-2 interface method is also the preferred method of connecting the earlier vintage HP7 microprocessor to a 3-wire controller. However, it is <u>not</u> necessary to FS-2 retro-connect a previously installed and correctly operating HP7 installation. Conversely, <u>all</u> HP7R-equipped heat pumps, connected to 3-wire controllers—both previously installed and new installations— <u>must</u> be connected (only) via the FS-2 method detailed in this bulletin.
Explanation of Problem: When connected to the "X-Y-Z" terminals of an HP7R microprocessor, when the 3-wire controller selects the Spa or Pool mode, the heat pump will start. However, the heat pump will continue to operate without regard to water temperature. Operation will continue until stopped by one of several internal safety devices (or pump shut down).

<u>Factory Correction</u>: with future production runs, the microprocessor "X" terminal will be removed, or fastened, effectively preventing field connection in an "X-Y-Z" configuration.

Field Procedures for Checking - Connecting Digital Heat Pumps to 3-wire Controllers:

- 1) New installations (HP7 or HP7R): use only the FS-2 wiring method detailed in this bulletin (and as detailed in "Alternate Interface Method" or "3-Wire Digital Heat Pump Interface Method" of AquaCal document LTP0050).
- 2) When servicing a previously installed, externally controlled AquaCal manufactured heat pump, determine if the connection method is of the "X-Y-Z" method. If "X-Y-Z" is used, <u>and</u> the microprocessor is an HP7R, change the connection to the FS-2 wiring method detailed in this bulletin (and as detailed in "Alternate Interface Method" or "3-Wire Digital Heat Pump Interface Method" of AquaCal document LTP0050).





- 7. Press "UP" key twice. The number "1" should display.
- 8. Press no further buttons; the display should revert to current water temperature within approximately 25seconds.
- 9. External controller-to-heater interface is ready to test and use.

Operation

- 1. The heat pump's Pool/Spa temperature controls will govern water temperature settings.
- 2. With the external controller selecting "Pool," the heat pump controls will default to the pool water temperature setting. When "Spa" is selected at the external controller, making the circuit across the FS-2 terminals of the HP7R microprocessor, the spa water temperature setting will be selected. In either case, should the actual water temperature be below the temperature programmed at the heat pump (and with all other controls in the "ready" mode), the heat pump will operate in an attempt to satisfy the temperature setting. Heat pump operation will terminate on satisfaction of the temperature set point, opening of any safety control, or upon circulation pump shut down.